



## Conexis™ L1 Smart Door Lock FAQ's.

### **How many users can I have on my Conexis L1 Smart Door Lock?**

Key Tags/ Key Cards/ Phone tags = up to 50 in total (any variation – 1 card tag, 1 key tag supplied with lock, additions purchased separately)

Mobile Keys = Unlimited (3 supplied with lock, extra mobile keys can be purchased separately).

### **What happens if my batteries run flat?**

There is a 9v battery connection port on the external side of the lock which can be used to power the Smart Door Lock to gain entry (using one of your credentials Yale Mobile Key/Key Tag/ Key Card/Phone Tag) to your property in the event of flat batteries.

### **What is the battery life of my Conexis L1 Smart Door Lock?**

Based on average usage the battery life is expected to last for approximately 1 year. The lock will play an audible tune as a 'battery low' warning when the batteries are approaching expiration.

### **How is my Conexis L1 Smart Door Lock powered?**

4 x AA Alkaline batteries.

### **Can I use rechargeable batteries in my Conexis L1 Smart Door Lock?**

No, the Conexis L1 Smart Door Lock requires non rechargeable alkaline batteries.

### **How do I add credentials to my Conexis L1 Smart Door Lock?**

Credentials can be added via the Yale Conexis L1 App.

### **What happens if I lose one of my credentials?**

Credentials can be deleted via the Yale Conexis L1 App.

### **Does my smartphone need an active sim card?**

Yes, this is required for the Yale Conexis L1 App to be fully functional.

### **Is the Conexis L1 Smart Door Lock PAS24 compliant?**

PAS24 is a method for testing and assessing the enhanced security performance requirements of external doorsets, comprising of the door and also the lock. The Conexis L1 Smart Door Lock has achieved this accreditation as part of a full door test.